



Once wah approves the application, confirmation of acceptance into the program will be sent to the client at which point the client will deposit the non-refundable 20% of the total fee into Wild At Heart's Bank Account. Balance of the program price is payable in full, 42 days before date of departure. If the balance of the program price is not paid on due date, Wild At Heart reserves the right to disqualify the applicant. If an applicant applies 42 days or less before the start of the program then the program full price is payable at time of application.

Application Form (PLEASE COMPLETE AND E-MAIL/FAX BACK TO OUR OFFICE WITH INDEMNITY FORM FAX: +27 31 2018263)

PERSONAL DETAILS:

Name:	Sex:
Postal Address:	
Town:	
Postal code:	
Country:	
Telephone No.:	
Fax no.:	
E-mail address:	
Passport no.:	
Country of issue:	
Expiry date:	
Date of birth:	
Nationality/Country of citizenship	
Medical Insurance details:	

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Relationship with Volunteer (e.g. Father, Sister)
Name:
Postal Address:
Town:
Postal code:
Country:
Telephone No.:
Fax no.:
E-mail address:
Language spoken and understood:
Are you a vegetarian? Do you have any special dietary requirements?
Is your Hepatitis vaccination current?
Do you have a medical condition?
Are you a student?
If yes, please specify your field of study?
International Driver's license number?
Please list your previous volunteer experience:
Where did you hear about Wild At Heart?
What is the earliest and latest date you would like to volunteer?
What program do you wish to join? Choose in order of preference
1
2
3
How long do you wish to volunteer for?
What do you wish to achieve on your work experience?

I declare that the above information submitted by me is complete and accurate. I further realize that any false declaration by me would render any claim whatsoever void and I could further be liable for prosecution by the laws governing South Africa.

Signed By Participant

Date

Signed By Legal Guardian

Date

CONTRACT AND INDEMNITY

1) The Contract

All persons applying for Wild At Heart’s Volunteer Work Experience must complete and sign the application & Indemnity form. In the case of minors the legal parents or legal guardian should sign. The person or persons who have signed the booking form (or in the case of minors) are hereafter referred to as the clients and applicants. Upon signature the client agrees to be bound by these application conditions. No agent, representative or client of Wild At Heart has any right to alter or vary or waive any of these conditions.

2) Payment / Acceptance of Application

The signed and completed application and indemnity forms must be sent to Wild At Heart or its agent. Once Wild At Heart approves the application, confirmation of acceptance into the program will be sent to the client at which point the client will deposit the non-refundable 20% of the total fee into Wild At Heart’s Bank Account. Balance of the program price is payable in full, 42 days before date of departure. If the balance of the tour price is not paid on due date, Wild At Heart reserves the right to disqualify the applicant. If an applicant applies 42 days or less before the start of the program then the program full price is payable at time of application.

3) Cancellation / Change by client

Any notification of cancellation must be in writing. The date on which the letter is received by Wild At Heart or its agents will determine the cancellation charges applicable. In the event of cancellation the following charges apply: 42 - 30 days 60% of total fee payable, 29 - 16 days 80% of total fee payable, 15 - 0 days before departure 100% of fee payable of fare retained. Please note the deposit is non refundable.

4) Cancellation by Wild At Heart

Wild At Heart reserves the right to cancel any program. In the event of a program being canceled for whatever reason, the client may choose a full refund of all moneys paid, or alternatively any other program or tour that Wild At Heart is in a position to offer. No further liability by Wild At Heart to the client with regard to the cancellation will arise. In the event of an applicant selecting an alternative program or tour offered by Wild At Heart which is lower in the price than the original program, then the client will be entitled to a refund of the difference. If the alternative is more expensive, then the client will be liable for the additional cost.

5) Unused Services

In the event of a client failing to join a program, joining after departure, or leaving prior to completion, no refunds or liability will be accepted by Wild At Heart.

6) Information

The information in the brochures, circulars, leaflets and other advertisements issued by Wild At Heart or its agents is given in good faith, and unless specifically stated shall not form part of any contract between the client and Wild At Heart.

7) Changes

Wild At Heart does not accept any liability arising out of changes to itineraries, or any other matters relating to a program, due to factors outside its control. These factors include wars, strikes, weather, political disputes, border closures, delayed flights etc. Any expenses incurred by the client arising out of these changes are for their own account. Volunteers may not change their own programs.

8) Travel Documents

All clients must be in possession of Insurance, a valid passport, together with any necessary visas or required vaccinations, and the client accepts full responsibility for obtaining the same. Any information or advice given by Wild At Heart or its agents with regard to the above is given in good faith, but Wild At Heart can accept no responsibility for the information given. Should a client be refused entry to any country due to incorrect or incomplete documentation, Wild At Heart will not be held liable for any costs of such delays or repatriation costs for the client.

9) Authority on Tour

The client accepts that at all times the decisions of the authorities will be final on all matters likely to endanger the safety and well being of the client.

10) Unsuitability

During the program should a client, in the sole opinion of Wild At Heart or its duly authorized representative, be considered unsuitable for the program, due to being in contravention of any customs or laws of South Africa, or by reason of causing inconvenience or annoyance to other clients, then Wild At Heart may disqualify the applicant. In such circumstances transportation back to Johannesburg Airport will be provided for the client's departure from South Africa. Wild At Heart will not be liable to make any refund to the client, and no other liability by Wild At Heart to the client will arise.

11) Limitation of Liability

Clients' bookings are accepted on the understanding by the client that certain risks exist which are an inherent part of travel in South Africa, and clients undertake all programs and associated expeditions entirely at their own risk. While Wild At Heart takes every precaution to ensure the safety of clients, no responsibility can be accepted for any death, injury or loss that might occur to such clients, sustained from any causes whatsoever. The client and his/her dependents, heirs, executors, administrators or assigns, hereby indemnify and hold blameless, Wild At Heart, its members, employees, representatives and agents from any claims of whatsoever nature and from any liability for delay, loss, damage, injury, illness or death arising from any cause whatsoever out of events related to or occurring during a program.

12) The Contract

This contract, by whosoever it is made and wherever it is made, is subject to and shall be governed and construed according to South African law.

13) Claims and Complaints

Any complaint that the client has against Wild At Heart or its projects must firstly be taken up with the program leaders, in order that the program leader is given an opportunity to remedy the problem. If the client has any further complaint this must be lodged in writing to Wild At Heart within 7 Days. If these procedures are not followed, then Wild At Heart will not be held liable at all.

14) Itinerary

As most of the projects take in sick, wounded or orphaned animals it is hard to give a precise itinerary. The detailed information above is a guide as to what the volunteer will be doing at any one time he/she may do more or less however circumstances at the Project dictate. Baby animals are seasonal.

15) Price Increase

Wild At Heart Safari's reserves the right to increase program prices due to any increases in fuel costs, park entrance fees or fluctuation of exchange rates.

16) Insurance

It is compulsory for all clients to effect appropriate travel; and cancellation insurance before commencing a program. This insurance, which must be for the full duration of the program must cover cancellation, curtailment, medical, emergency travel and personal accident.

17) Defamation of Character

Any volunteer found to be defaming the character of any of Wild At Hearts staff, Projects staff or Wild At Heart as a company will immediately be asked to leave their program without a refund from Wild At Heart. and legal action will be taken against the participant.

18) Excursions

Volunteers participating in any excursion out of Wild At Hearts programs do so at their own risk.

19) Advertising

This document and brochure replaces all other advertising whether on a website, written brochure, agent’s brochure or any other means.

INDEMNITY

I (full name) (Parent / Guardian if applicant is under 21yrs.) _____

Of address _____

Contact tel. no. _____ mobile phone _____

Declare/consent to my daughter/son _____

That by participating in the work experience program from _____ to _____

with Wild At Heart and the partner companies I understand that the activities are undertaken at my/his/her own risk and hereby indemnify Wild At Heart and its partner companies (mentioned above) against any claims whatsoever, that may arise in connection with any, injury, loss or damage to the my/the person or property of me/my daughter/son during the activities at each destination or transport to and from each destination, in the knowledge that the program leaders will take all reasonable precautions for the safety and welfare of the participants. I understand that costs in respect of any accident or illness, which, in the opinion of the authorities, requires medical attention, are my liability

Signature of APPLICANT

Date

Signature of Legal Guardian

Date



HIGH EDUCATIONAL STUDIES

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